

RESOLUTION 02-19-2008

A RESOLUTION OF THE RALEIGH WATER DISTRICT ESTABLISHING METER ACCESSIBILITY POLICY AND CHARGES FOR INABILITY TO ACCESS METER FOR READING OR MAINTENANCE

WHEREAS, the Rules and Regulations of the Raleigh Water District (District) require each user to provide free access to their water meter and to not permit any impediments to such free access to grow or to be placed around the water meter; and

WHEREAS, the Rules and Regulations of the District specifically authorize the Board of Commissioners to develop a schedule of rates and charges for water service; and

WHEREAS, the Rules and Regulations of the District specifically authorize the Board of Commissioners to terminate water service five days after notice of violation of the Rules and Regulations has been sent by registered mail;

NOW, THEREFORE BE IT RESOLVED THAT the following requirements and charges shall apply to each user if District is unable to access the user's water meter for reading or maintenance:

Section 1. MAINTAINING METER ACCESSIBILITY

- A. User shall not permit any impediment to the free access, at all times, to their water meter for reading and maintenance, including but not limited to plants, trees, fences, locked gates, vehicles, structures, etc. District shall not be required to make any special arrangements with user or unlock or remove any impediment to obtain free access.
- B. Upon notification from the District by registered mail, user shall permanently remove all impediments in a timely manner, not to exceed 45 days.
- C. District may relocate water meter at user's request to obtain free access. User shall pay a deposit prior to the meter relocation based on an estimate of material and installation costs, including any service line relocations, prepared by the District. Upon completion of the meter relocation, the actual cost of materials and installation will be calculated. If the actual cost is less than the deposit, the difference will be refunded to the user. If the actual cost is greater than the deposit, the difference will be billed to the user. Water shall be supplied by the District only upon payment of the final calculated meter relocation fee.
- D. If user fails to permanently remove all impediments to meter access in a timely manner after notification by the District of such impediments, District may terminate water service five days after notice of such termination is sent by registered mail.

Water service shall not be restored until all impediments have been removed by the user and all charges for discontinuing and restoring water service have been paid.

Section 2. CHARGES FOR INABILITY TO ACCESS METER

- A. If District cannot access meter for reading, user shall be charged 150 percent of the normal usage fee for water consumption by the user during the same time period the preceding year. If user has not been a customer of the District for 12 months, user shall be charged 150 percent of the average usage fee for water consumption during the same time period of District water services of an equivalent meter size.
- B. If user permanently removes impediment to meter reading by the next normal meter reading time, the additional 50 percent usage fee shall be refunded and user shall be charged the normal usage fee for total water consumption obtained by the meter read.
- C. If District cannot access meter for reading by the next normal meter reading time, District shall remove the impediment to provide access for meter reading and retain the additional 50 percent usage fee as a penalty for costs incurred by the District.
- D. If District terminates water service due to failure of user to permanently remove all impediments to meter access, user shall pay the District a charge of \$100 for discontinuing and restoring water service before water service is restored.

Section 3. IMPLEMENTATION

The meter accessibility policy and charges for inability to access meter provisions set forth herein shall become effective at the time of adoption of this Resolution.

PASSED AND ADOPTED by the Board of Commissioners of the Raleigh Water District on this the ____ day of _____, 2008.

CHAIR

ATTEST:

SECRETARY